

Fix My Boiler

Terms & Conditions.

1- Whilst all reasonable care will be taken during the execution of works, no responsibility can be accepted for any faults or failures that may occur to existing pipework, fittings, equipment, etc due to disturbance caused by proposed works.

2-The attached quote is based on a non-intrusive survey (unless clearly stated otherwise) of the property and, as such, it is assumed that any existing systems that we connect to are in good working order. Should we find during the course of works any faults with the existing systems we reserve the right to make a charge for correction, Should the client fail to mention relevant facts relating to existing installation we reserve the right to make charge for correction (effort will be made to make client/bill payer aware when issues for correction arises).

3-Dismantling, clearing & re-installing of any fitted cupboards etc to permit the proposed works to proceed will be charged at an extra cost unless previously specified.

4-If during the execution of proposed works it is necessary to gain access into floorboards below fitted carpets these will be lifted by us & laid back on completion, please note no allowance is made for re stretching/re fixing unless specified. For floors covered with thermo plastic tiles, vinyl sheet covering, cork tiles or laminate flooring no allowance is made for re fitting unless specified.

5-During the execution of the proposed works it maybe necessary to isolate various water, gas & electrical services this will be advised in good time & with the length of off time to be as short as possible.

6-Whilst all holes formed during execution of the proposed works will be made good on completion no allowance has been made for re instalment of decorations. We cannot guarantee to match existing brickwork where boiler flue terminals have been removed.

7-No allowance has been made for casing/boxing in of pipework or painting/decorating of the new works unless clearly stated previously.

8-It has been assumed that unrestricted access to all relevant parts of the property will be afforded to us during the course of the works. Any delays caused by restricted access not notified in writing at the time of initial survey maybe subject to an extra charge and/or delay to completion.

9-Where other trades are involved in the works & these traders are not under our control any delays that maybe caused to our progress by these trades may be subject to an extra charge and/or delay to completion.

10-Unless specified the works will be carried out in one continuous visit. Extra visits at the request of the client/bill payer or caused by circumstances beyond our control will be subject to a surcharge & may affect the completion date.

11-Ownership of any materials supplied whether fixed or un fixed shall not be legally passed to the client/bill payer until payment in full is received. We reserve the right to take any legal action that maybe necessary to secure payment for the works carried out & materials fixed or unfixed, any cost for removal due to this will be chargeable to the client/bill payer.

12-no allowance is made for out of hours working unless specified or to suit our own requirements.

13-All date for times given for the start of or the duration of the works are given in good faith based on the information gained during the survey & our current work load commitments. These times may be varied, however given due to any unforeseen circumstances i.e. emergency call outs, breakdowns, family emergencies & other circumstances beyond our control. No liability will be accepted if it is not possible to meet the clients/bill payer time scale.

14-The works described in the estimate/quote will be guaranteed for a period of 12 months from the date of completion against faulty design & workmanship. The materials supplied will be subject to the suppliers/manufactures guarantees. The clients/bill payers statutory right in law are not affected by this guarantee. This guarantee does not extend to existing installed equipment, pipework or fittings.

15-Whilst certain items might not be specified by name or model we reserve the option to supply goods from a different manufacture providing they shall be for the purpose intended.

16-Any items or materials supplied by the client/bill payer or others for our fixings will be unpacked & inspected in the present of the client when appropriate any faults found at this time will be pointed out & responsibility will be with the client/bill payer. Any delays caused by this could result in a delayed completion date with an added charge for inconvenience.

17-Any additional works that the client requires to be carried out whilst the specified works are being executed will be charged at an extra cost. An indication of such cost will be given & the clients agreement to same will be obtained before additional works proceed.

18-The quote is valid for a period of 30 days providing the works can be commenced within 90 days both periods from the date of quote & there after maybe subject to revision or withdrawal.

19-Terms of payment are given on the estimate/quote for the works & it is a condition of acceptance that these are adhered to. We reserve the right to charge interest at the rate of 2.5% of the outstanding total per day until payment is made in full.

20-The price specified in the quote does not include for the removal of any dangerous waste materials such as asbestos found when carrying out the works. This is subject to an added charge.

21-Acceptance of the quote confirms acceptance of these terms & conditions

22-Prior to commencing of work involving gas appliances, the existing gas supply will be subject to a soundness test to checkoff compliance with gas safety regulations. Any faults found during this test will be notified to the client/bill payer, rectification of faults will incur an added charge with the agreement of the client/bill payer.

23-Should the works include a power flush of the existing heating system it must be pointed out that, whilst this treatment is generally harmless depending on the condition of the existing components the process may find weaknesses in the system. Should any such problems occur during this process the rectification work will be a chargeable extra. The client/bill payer will be asked to sign a waiver form confirming this very point.

24-Should the works be a conventional system upgrade to a pressurised system/combination boiler, Pipework, fixtures & fittings maybe exposed to weaknesses within the existing system any repairs due to this are not include & may be subject to an added charge. The client/bill payer will be asked to sign a waiver form confirming this very point.

25-This estimate/quote does not include any parking fees/cost incurred during works; any cost will be passed on to client/bill payer.

26-It is the responsibility of the client/bill payer to ensure that all children & pets are kept away from the area in which we are working.

27-If the proposed works are being carried out in a leasehold property it is the sole responsibility of the client/bill payer to ensure all necessary permissions have been obtained in writing from the landlord/managing agents. We accept no responsibility whatever for any works carried out without the necessary permissions.